

GOLF BOOKING RULES

1. Scheduling Process

- Customers book golf games directly through WBOOKING's 24/7 golf call center at **024 7100 1088** or via WGHN app.
- Other customers who are not VIB's customers and/or do not meet the conditions for participating in the Program as prescribed by VIB must book golf games directly with WBooking and according to WBooking's retail price announcement table for customers.
- Reservation approvals or changes to dates and times are subject to golf course availability and arrangements
- Customers who book a game directly with the golf course and then request WBOOKING to confirm will not be entitled to the incentives (if any) stipulated in the Contract

2. Reservation and booking time requirements

- Customers must book a play schedule at least 24 hours before play for weekdays and 48 hours before playtime for weekend hours (Saturday, Sunday, holidays, Tet). If the Customer books after the above specified time, in case the yard is available, the WBOOKING switchboard will still receive support for the Customer to book the yard.

3. Cancellations, no-shows and changes to game schedules and playgrounds

- Any changes or cancellations must be notified directly by the Customer via WBOOKING's 24/7 call center confirmed by WBOOKING.
- The minimum cancellation period on weekdays is 36 hours, weekends are 96 hours before tee time. Applicable to all pitches in Appendix 01.
- Any schedule changes, playgrounds or cancellations that are not subject to the minimum cancellation time before the playtime of each stadium confirmed by WBOOKING's 24/7 call center or no-show customers will still be charged on the booked date.
- No refund or cancellation of the fee collection in bad weather conditions, except in force majeure cases under this Contract.

4. Other conditions

- Customers are only entitled to play golf at the course. The use of other facilities and services will be at the discretion and arrangement of the golf courses and the Customer pays for himself according to the applicable fee schedule of the golf course.
- The golf course is entitled to add additional people to the group, provided that the services provided must ensure that the needs of the Customer as well as other players at the golf courses in the Program are met.

